
KeTech Quality Policy

KeTech Systems Limited specialises in the provision of enhanced real-time information, improving rail customer experience and ensuring that both passengers and operators are better informed throughout the end-to-end journey. It is the leading specialist in aggregating real-time data to create innovative solutions to enhance the rail journey.

KeTech Defence Limited has a range of specialised detection products that includes Nerve Agent, Chemical, Biological and Explosive Detectors for both the UK and overseas markets.

KeTech aims to ensure that all engineered solutions, products and services it provides consistently meet clients' timescales, are within budget, to agreed specifications and meet all relevant statutory and regulatory requirements.

In order to achieve this, KeTech has developed and implemented a Business Management System (BMS) that meets the requirements of ISO 9001:2015 and this system is used to control the projects, solutions, products and services that KeTech develops, manages and delivers.

KeTech Management is committed to:

- continual improvement of the BMS through the utilisation of internal review findings and consideration of client feedback;
- promoting the use of a process approach and risk-based thinking;
- ensuring the availability of the resources necessary for the effective operation of the BMS;
- communicating the importance of effective quality management and of conforming to the BMS requirements to all stakeholders.

This Quality Policy is communicated to all KeTech staff at induction via team briefings and policy updates, is displayed at each office location and is available to clients and other interested parties upon request.

The KeTech Management System Review process for the BMS provides the framework for ensuring this Quality Policy and quality objectives are aligned with the context and strategic direction of the Company.

This Policy may be amended as a result of Management System Reviews where necessary.

Approval

Chief Executive Officer
Denise Lawrenson

Signature :



Date Approved :

19th Nov '21